CONNECTING COMMUNITIES

Change isn't always easy. Change is an opportunity to move forward, evolve and better ourselves for our community. In the face of challenges brought on by the pandemic, EPL was able to not only adapt our services, but evolve and connect communities. We continued on our path to be the best public service we could be for all Edmontonians. Throughout the ups and downs, closures and openings, public measures and collective uncertainty, we've continued to play an integral role in empowering our customers, connecting them with the resources they need to inform themselves, contemplate new ideas and adapt together.

Learn how EPL connected communities in our 2021 Annual Report.

epl.ca/2021report

OVER 7,000 **EPL STAFF TRAINING HOURS**

INCREASE in online and in-person visits

19,553 ITEMS CIRCULATED THROUGH PERSONAL PICKS

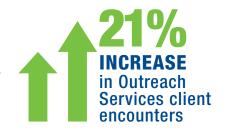




9% INCREASE IN OUR TOTAL **PHYSICAL AND DIGITAL COLLECTIONS**

HOW EPL WAS THERE FOR **EDMONTONIANS** IN 2021





INCREASE Over in website visits



EPL SUPPORTED CUSTOMERS REMOTELY

WHEN YOU COULDN'T COME TO US

increase in views of online live classes and events







231,000

QUESTIONS

ANSWERED

