



The
HEART
of our **CITY**

2022 Annual Report



EPL CEO Pilar Martinez with Monica Lewinsky and the EPL Events Team

2022 Board of Trustees



Kenna Houncaren
Chair, EPL Board of Trustees



Pilar Martinez
Chief Executive Officer, EPL

Rosalie Russnak, Vice Chair
Councillor Karen Principe
James Crossman
Raman Deol
Tina Faiz

Janet Hancock
Sandra Marin
Aaida Peerani
Chad Schulz

The Edmonton Public Library recognizes that we are located on Treaty 6 Territory and Homeland of the Métis Nation.



Message From The Board Chair And Chief Executive Officer

After two years of library closures and health orders restricting our ability to deliver our full range of services, 2022 was the first year we were able to fully reopen our branches and resume in-person services.

From opening The Kitchen and offering food literacy classes to expanding Sing, Sign, Laugh and Learn, and winning multiple awards for our innovative library services, we are incredibly proud of what we have accomplished thanks to our passionate staff, committed library trustees, funders, partners and loyal customers.

Volunteers were welcomed back with our Books2Buy Sales, raising funds for our Ready. Set. READ! initiative. This partnership with Dolly Parton's Imagination Library delivers books to children every month from birth to age five. With our fundraising partners, Friends of EPL, we raised \$940,759 in 2022.

We worked on our 2024-2026 Strategic Goals and Business Plan to identify what our communities need and where we can provide the most value.

Our Strategic Plan helps ensure every Edmontonian has equitable opportunities to access the programs and services needed to learn, explore and grow in a rapidly changing world. In alignment with our Strategic Goals, and to meet the evolving needs of all Edmontonians, we presented our achievements and the 2023-26 operating and capital budget requests to Edmonton City Council.

As Edmonton's hub for early literacy, EPL was granted a one-time \$200,000 funding request from the City of Edmonton for expanding Sing, Sign, Laugh and Learn in order to support the city's community safety and well-being initiative. This allowed us to introduce our popular early literacy program to families experiencing barriers to accessing library services. With this temporary funding, our mobile Sing, Sign, Laugh and Learn pilot team added a total of 809 classes at 29 locations to 9,860 participants, a 54.6% increase in classes offered.

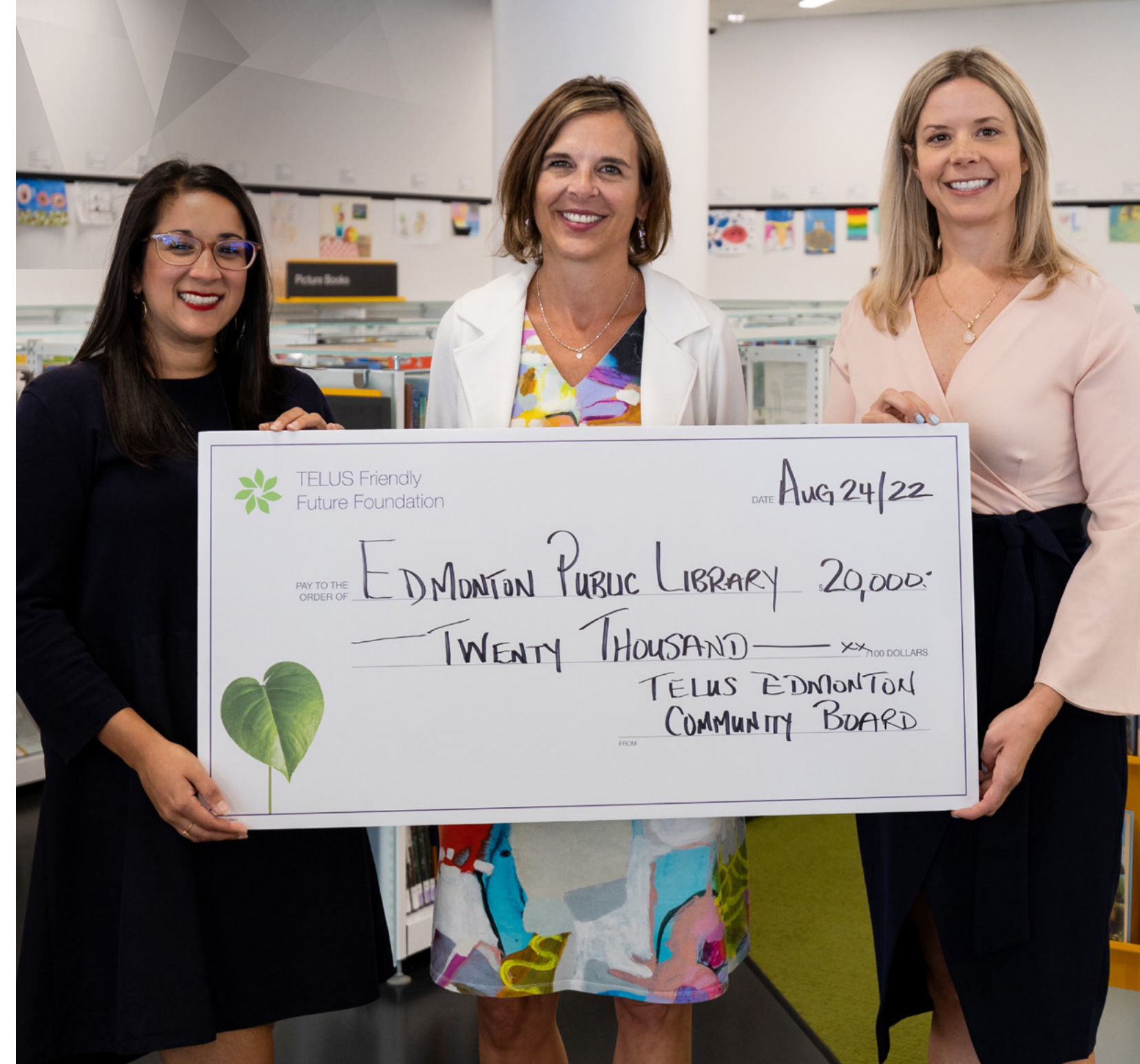
We heard from Edmontonians in our most recent customer feedback survey. Almost 90% of our customers shared that staff provide exceptional customer service and 89% are satisfied with EPL services. We're thrilled to hear our customers continue to experience extraordinary service at all of our 21 locations.

EPL continues to innovate and excel—receiving four awards in 2022 for our groundbreaking efforts. We were recognized by the Urban Libraries Council for our Māmawô ayâwin series, our Capilano Branch received the 2022 Award of Excellence at the Prairie Design Awards, the African and Caribbean Books in Colour received the 2022 Minister's Award for Public Library Excellence, and Edmonton was the first Canadian city to be included in UNESCO's network of top learning cities in the world, building on the foundation of EPL as the home of the City of Learners.

Also notable, CEO Pilar Martinez was honoured with a prestigious Queen Elizabeth II's Platinum Jubilee Medal in recognition of her outstanding library championship and commitment to customer service excellence and community-led service. She has been a steadfast champion of the value of public libraries and intellectual freedom through her leadership of provincial, national and international library boards and initiatives.

EPL is a place where you can access technology like computers and 3D printers, where you can find a quiet space to read and learn, and where children and parents can be seen bonding and laughing during story times. Libraries are there at every stage of life—from a strong start in school, to launching a small business, to learning new skills for your dream job, or contributing to your community at any age—the Library is the heart of our community; where people are connected, skills are built, minds are expanded, and lives changed for the better.

K-H *Pilar Martinez*



Best Place TO LEARN

As part of our goal to be the Best Place in Edmonton to Learn, we continued to encourage conversations around complex topics, such as infertility and pregnancy loss, the war in Ukraine, anti-Asian racism, antisemitism, as well as discussions around bonds shared with Indigenous and Muslim communities.

This year we partnered with Calgary Public Library on six virtual events including “A Conversation about Ukraine”; “The Enemy from Within: The Impact of Internalized Racism”; and “History of Jew Hate: The Never Ending Story”. We also partnered with the Jewish Federation of Edmonton to host Carol Wylie’s “They Didn’t Know We Were Seeds” exhibit along with associated events such as a pipe ceremony.

Customers also learned life-enriching skills which included everything from understanding taxes to Cryptocurrencies, and even how to harvest seeds from the garden. Speaking of seeds, true to our Community-Led Service Philosophy, we piloted the Seed Library, a community project that connects Edmontonians with seeds to borrow, grow and share.

We heard from local community experts during our How To Festival, where Edmontonians learned everything from how to write about a fictional character to how to start a community garden, and even how to dye fabric and fiber at home!

Children of all ages enjoyed educational and entertaining programs in our branches and online during Family Day, Spring Break and Summer Starts at EPL.

Over 14,300 children participated in 519 classes during Summer Starts at EPL, which saw a 44% increase in reading registrations and a 19% increase in reading hours from 2021. Similarly, Edmontonians were excited to attend their first in-person Spring Break since 2019, with over 7,600 participants attending 118 events across our 21 library locations.

In response to community feedback and to help encourage food literacy, we opened The Kitchen in our Stanley A. Milner Library in March, offering entry-level cooking classes for our customers of all ages and abilities. Since the launch, EPL has held 118 classes with a total of 2,212 attendees. Families connected over food with biweekly family baking classes, and children enjoyed two weeklong summer camps, which included designing custom aprons in the Makerspace and then using them to bake in The Kitchen.

In 2022, we welcomed over 5,600 attendees for five thought-provoking speakers as part of our Forward Thinking Speaker Series. We heard from Lawrence Hill, Timothy Caulfield, Mayor Sohi and Mayor Gondek, Dr. Gary Chapman and Monica Lewinsky.

New and seasoned writers received thoughtful feedback and support from our 2022 Writer in Residence, Norma Dunning. And for the first time ever, budding entrepreneurs with big ideas were able to meet with our Innovator in Residence, Catherine Warren, the CEO of Edmonton Unlimited.

EPL was the first Library to lend a non-fungible token item for free with a library card. Todd Babiak’s book, *The Daughters of Walsingham* was the world’s first book published as an NFT, and the only digital copy available was gifted to EPL. True to our mission “We Share”, EPL and Todd Babiak shared this one-of-a-kind eBook with other public libraries across the province.

On the note of sharing, Edmontonians continued to unlock infinite possibilities with their library card, including free admission to K-Days as well as an FC Edmonton game.

With the historical visit from Pope Francis, it was a challenging time for Indigenous communities. EPL Elder in Residence Nôhkom Jo-Ann Saddleback facilitated these dialogues and discussions, held ceremonies to reflect on the impact of residential schools and honoured survivors and the children who did not return home. We also offered learning programs as part of Mâdawô ayâwin (Gathering in Plains Cree).



94,452
attendees at
6,990
in-person classes
and events.



14%
increase in
number of
recorded
classes and
events.



987
downloads of
*The Daughters
of Walsingham*
by Todd Babiak

10%
increase in views
of online live classes
and events 



Best Place TO CREATE

The last few years has highlighted technology is vital not just for social connection, but to be able to fully participate in our digital society.

A big differentiator in how and where we can best serve our customers is through easy access to not only WiFi and computers, but leading-edge technology.

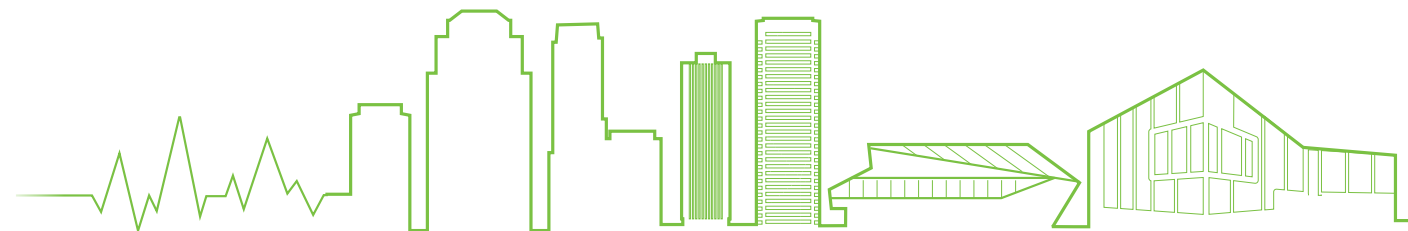


EPL continues to cultivate creativity by implementing new ways for Edmontonians to experiment, explore and incubate ideas through resources and technology that are not always easily accessible. Our Stanley A. Milner Library houses one of the first and largest public library makerspaces in North America.

It includes a fabrication lab and a variety of technologies not generally available to the public, such as 3D printers, sound recording studios, vinyl cutting, fabrication including a drill press, laser engraving, CNC mill and more. This year, 1,987 Edmontonians completed certification training to use this Makerspace equipment. And, in 2022, EPL offered 355 making and creating classes for adults, teens and children. This included 3D Printing Club, Cricut 101 and Red Ribbon Skirt Sewing.

In addition to hands-on technology customers can access in our physical spaces, we have a diverse and extensive digital collection. In 2022 there were over 5.5 million digital items borrowed, an increase in databases accessed and a 10% increase in views of online live classes and events.

We continued to spotlight our exciting events and resources through our award-winning podcast, Overdue Finds, which released 27 new episodes and was downloaded 13,558 times in 2022. The most popular episode was the 100th episode about The Golden Girls, which was downloaded 430 times.




PODCAST
downloaded
13,558x


2,789
attendees of
MAKERSPACE,
classes and events

Almost
2,000
MAKERSPACE
certifications delivered

355
MAKERSPACE,
classes and
events offered


Best Place TO BE

Every day, more and more people depend on public libraries for the invaluable services we provide—whether it's training for a new job, narrowing the digital divide through access to the internet and technology, encouraging early literacy development, or supporting our vulnerable communities through our outreach services. Libraries help build healthy communities.

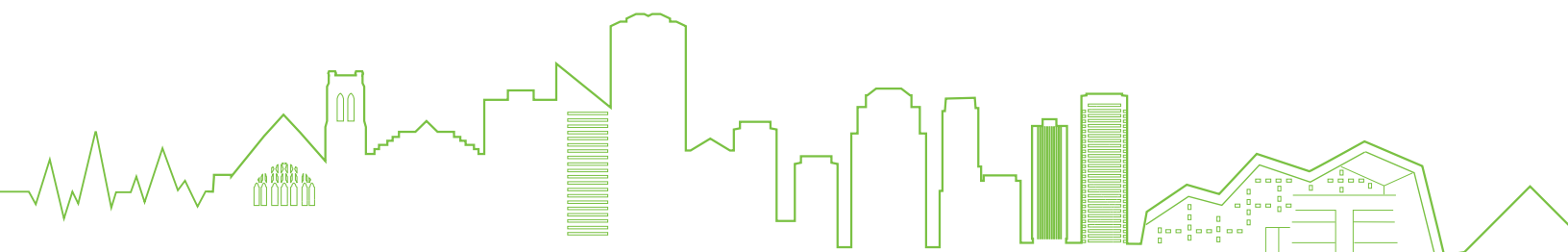
The Library remains a welcoming place for everyone and we continue to support those who need it most. With the war in Ukraine, EPL created new resources and content in Ukrainian for newcomers, including a landing page with information about Library Settlement Services, how to get a library card, and English Language Learning resources. Our staff went above and beyond and delivered 27 weekly online classes to kids in Ukraine, reaching almost 650 students via Zoom.

Our three Outreach Social Workers continued to serve individuals with dignity and unconditional positive regard by meeting their needs for housing, addictions support, identification and more. We saw our vital Outreach Services encounters with clients increase by 89% in 2022 compared to 2021.

Along with our EPL Board of Trustees, we were thrilled to officially welcome 12,423 customers back to the Library with our Explore EPL Open House. On September 24, Edmontonians enjoyed 19 special events which saw 989 attendees and included everything from live performances from Capital City Record artists to a theatre improv workshop and even a visit from the West Edmonton Mall penguins.

Continuing the reach beyond our walls, our epl2go Literacy Vans were back on the road, providing services for the first time in two years to those in underserved areas of our city. Four literacy vans delivered 413 classes and events to over 6,399 attendees in 13 neighbourhoods that were visited weekly.

We continue to evolve and update our physical spaces for consistent high-quality customer experiences. On the Southwest side of the city, the schematic design began for our relocated and expanded Riverbend Branch. In 2021, City Council approved the funding for the Lewis Farms Recreation Centre and Library. Site preparation and utility work will continue throughout 2023, and facility construction will begin by the end of the year. We are excited to see the development of these two new branches which will help us better serve our communities.



Over **6.7 MILLION**
VISITS TO
EPL.CA

58,505
new memberships
Library card.
epl.ca

492,337
HOURS
of in-house
computer use

Almost
11
million
Borrowed
ITEMS

Best Place TO WORK

While our branches may look different, the core of our library system has been and always will be the incredible staff within it who serve our community. Through ups and downs, challenges and opportunities EPL staff continued to provide excellent customer service.



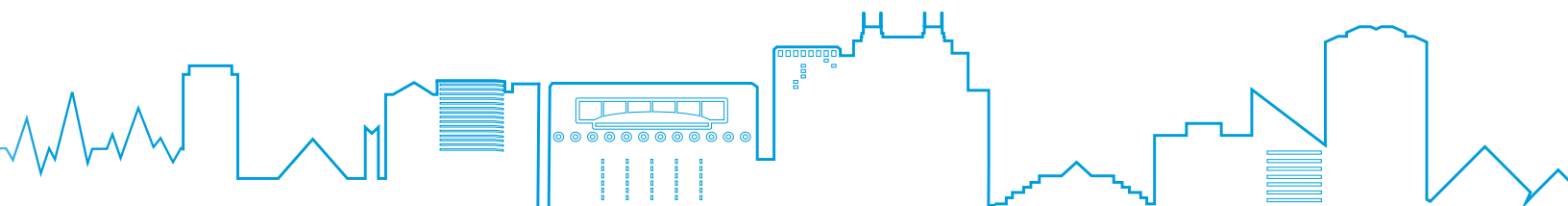
The 2022 customer experience survey demonstrated that 88% of customers surveyed are satisfied with their experiences with EPL staff and 89% think overall our staff provide exceptional service.

As part of our ongoing efforts to make EPL a great place to work, we launched the 2022 Employee Engagement and Diversity Survey. A total of 554 staff members responded to the survey resulting in an 85% response rate—EPL's highest rate to date, and a 4% increase in overall engagement compared to our last survey results in 2018.

After years of library closures and health restrictions limiting library activity, we were delighted to bring all our employees together again for our annual Staff Appreciation Celebration. For the first time in two years, over 400 employees and their guests headed to the TELUS World of Science to congratulate the winners of our Excellence Awards and had a fun night mingling and enjoying the exhibits.

EPL continues to be a place of learning and professional development for our staff. Over 570 employees received almost 8,000 hours of instructor-led training through 38 courses. Virtually, 544 employees completed almost 2,400 hours of training in 102 self-paced online classes. We continued to create a culture of open feedback and communication and hosted nine virtual CEO Update sessions that had over 1,300 staff in attendance. These opportunities were vital for sharing information, keeping staff up to speed and fielding questions.

We continued to work in collaboration with the City of Edmonton and Edmonton Police Service on the multi-year Enterprise Commons implementation. This single enterprise solution will modernize our business processes to create improved staff and customer experiences.



431,138
QUESTIONS
ANSWERED

150
STAFF COURSES
offered in 2022

Almost
8,000
hours of INSTRUCTOR-LED
TRAINING

88%
OF CUSTOMERS SURVEYED
are satisfied with their experiences

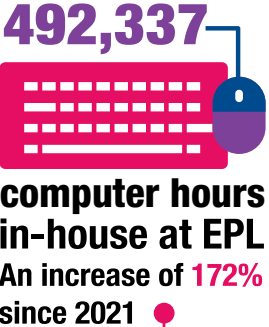
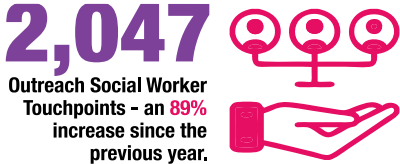
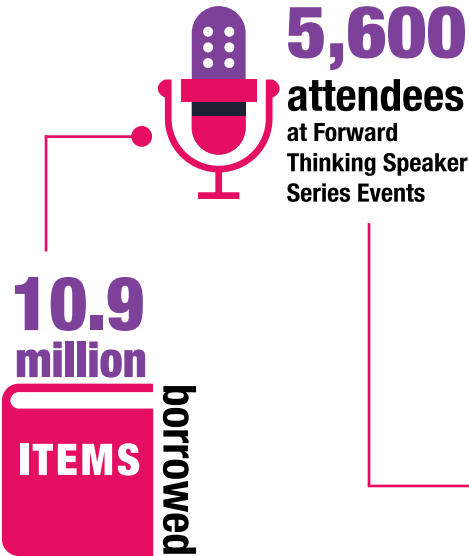
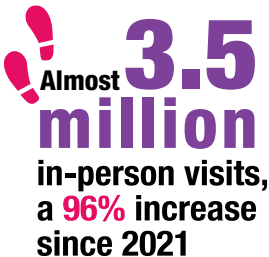
4% INCREASE
In Overall Engagement in
the Employee Engagement
and Diversity Survey

The Heart of OUR CITY

Libraries are unmatched in their ability to provide equitable services and supports that improve the quality of life for citizens and build strong and resilient communities. As part of our Community-Led Service Philoshopy, EPL has a long-standing history of evolving and adapting as society changes and new technologies are introduced.

We are embedded in the community; we connect to understand people’s needs and break down barriers to accessing library service. The services we offer are reflective of the needs and wants of Edmontonians, ensuring EPL continues to be the heart of our community.

How did Edmontonians use EPL in 2022?



Best Place TO SUPPORT

Feeling inspired by all that goes on at EPL? The life-changing resources at the Library are made possible in large part by our generous supporters and advocates.



We are grateful for the support from staff, City Council, EPL Board of Trustees, Friends of EPL, benevolent donors, EPL volunteers and our incredible partners.

Ready. Set. READ!

The first five years of a child's life forms the foundation for their development and learning, which impacts a child's academic, economic and social success. Research shows that books play a pivotal role in early childhood development, and programs that place books in children's homes are an effective tool in supporting early literacy. The Ready. Set. READ! program is EPL's early literacy initiative that delivers new books to children every month from birth to age five and sets children up for lifelong learning and success.

For many children, these books will be the first books they have ever owned. In 2022, more than \$442,000 was raised, supporting 894 families. But we aren't done yet, and we want to give the gift of early literacy to even more children in Edmonton. For as little as six dollars per month, you can help a child receive free books at home.

Ways to Give to EPL

Any amount counts. Gifts can be donated:

- One-time
- Monthly
- Legacy
- In honour and memorial
- As a seat in the Muttart Theatre
- Stocks/Securities

Learn more at epl.ca/give

To contact us about giving, reach out to give@epl.ca or (587) 588-9034.



Gratitude REPORT

We know that EPL is a cherished resource, and it wouldn't be possible without the continued support and the generous donations from our customers, staff, as well as former and current Library Trustees, community groups and corporations. Without your generosity, amounting to \$940,759 in gifts, we wouldn't be able to provide the meaningful services and connections that Edmontonians rely on. It is thanks to the kindness of our donors that we are able to lay the foundation of learning for so many.

THANK YOU!

- ♥ Current and Past EPL Staff
- ♥ Current and Past EPL Trustees

\$100,000 - \$499,999

Estate of Sarah Jane Brown

\$10,000 - \$99,999

Shelley Milner Fund at Edmonton Community Foundation
Friends of EPL
Tim & Sharon Grant
Estate of Garnet Ireland
Isadore and Florence Burstyn Memorial Fund, KSW Calgary Holocaust Education & Commemoration Endowment Fund, Viewpoint Foundation, and donors to the Human Rights and Holocaust Education Fund at the Calgary Public Library Foundation
Sylvia Syska Fund at Edmonton Community Foundation
TELUS Friendly Future Foundation
The Ruth Elizabeth Hyndman Foundation

The Stollery Charitable Foundation
The Edmonton Community Foundation

\$5,000 - \$9,999

Stanley A. Milner Library Fund at Edmonton Community Foundation ♥
Jean & Garnet Ireland Fund at Edmonton Community Foundation
Benefaction
Anonymous Donors
The Benz Boost Fund
The Benevity Community Impact Fund
The Granigan Family
Wallace Currie
St. David's Welsh Society of Edmonton
\$1,000 - \$4,999
Jacob Ahner
Annette Ahner
Allard Foundation Ltd.

Al-Terra Engineering Ltd.
Barry Biglow
Anne Fanning Binder
Gina Blank
Ann Campbell
Canadian Western Bank
Jane Cavanagh
Sara Chappell
Linda Cook ♥
Crescent Hill Fund at Edmonton Community Foundation
Bibiana Cujec
Roger Delbaere & Lynette Husum
Delbaere Husum Family Fund
Earl Clements Fund
Jim and Sheila Edwards Family Fund at Edmonton Community Foundation
Marne Edwards
Electro Equinology Fund at Edmonton Community Foundation

Donna & Kim Fong ♥
Fenna Family Fund at Edmonton Community Foundation
Gift Funds Canada
David & Janet Hancock ♥
Patricia Hartnagel
Kenna Houncaren ♥
Daniel Huntley and Hailey Markowski
Second Cup Café at Stanley Milner
William Kelly
Kenneth King
Siegfried & Linda Kowand
Caroline Land ♥
Larry & Janet Anderson Learning Resources Endowment Fund
Dennis Mah
Pilar Martinez & Tim Oestreicher ♥
Brent McDonough ♥
Dave & Laurie McInnes

Catherine McPhalen & Bernard Lemire
Loretta Orlecky
Becky Payne
Janet and Ted Roberts
Roed Family Foundation
Roper Fund at Edmonton Community Foundation
Robert Rosen
Rosalie Russnak ♥
Margaret Schneider
Lucille Seguin
J. Douglas and Devika Short
Jerry Smith
The Pratch Family Foundation ♥
Nazneem Wahab
Ge Li & Bin Wang
Andrew & Nancy Whistance-Smith
Blair & Crystal Willie
Adam Wolfe Gordon
Gump and Vivian Zhao
Leon & Vonnie Zupan

\$500 - \$999

Kenneth Abernathy
Marilyn's Bookclub
Aletha Joy Bourne Gilsdorf READ2KIDS Memorial Fund
L & E Chow Family Fund at Edmonton Community Foundation
Dan Alfano ♥
Victoria Armstrong
Alison Baker
Fiona Bamforth
S. Barbour
Dale Bawol
Amany Bekhit
Alexandra Bell
Donna Bennett
Marc Bisson
Edwin & Lauren Bolster
Kathy Bonazew
Dylan Brenneis
Mr. Brian Ault
Sandra Brown
Cliff Cameron
Canada Gives
Corrina Chetley-Irwin & George Irwin ♥
Charitable CHIMP Foundation
Linda Chow
Hau L. Chow
Robin Chudek ♥
Nancy and Lance Clark
Cecelia Clarke
Amy Congdon
James Crossman ♥
Frances Cruden
Trevor Day
Raman Deol ♥
Peter & Christine Dirksen
Mr. David Dominy
Terry Drummond
Owen and Janet Edmondson
Hassan Elramly
Xiangning Fan
Nancy Fleming
Dulce Forrest ♥
Sandy Foy
Tema Frank & John Shaw
Susanne Frolek

Philip Girgis
Joanne Griener
Damian Hollow
Huebner Family Foundation
Padmini Jandhyala
Dr. Venta Kabzems
Narmin and Amin Kassam
Mabel Knight
Jane Lee
Donna Leslie ♥
Margaret MacKinlay
Ms. Sandra Marin ♥
Janice McCrum
Charmaine Milner
Shirley Mitchell
Alfred Nykolyn
Mr. and Mrs. Osipovas
Farhad & Aaida Peerani ♥
Edward & Jean Posyniak
Field Law
Francis Price
Barbara Redmond-Ellehoj
Kate Reed
Deborah Rhodes ♥
Shelly Robichaud
Mat Rose
Brian and Gwen Rothwell
Jennifer Schell ♥
Chad Schulz ♥
Wanda Stephens
Joyce Strobl
Richard Thornley ♥
Larry Tibble
Aleksandra Turzca & Adam Trzebski ♥
Colin Wilbur
Wilgosh Family

Erin Will
Betty Wong
John and Yvonne Yamamoto
Katherine Yeung
\$250 - \$499
Alberta Blue Cross Hearts of Blue
David Allen
Jibin Ammanethu
Anchor Fund at Edmonton Community Foundation
Colleen J. Andriats ♥
Holly Arnason ♥
Austrom Family
Mona Bacon ♥
Mark Ballermann
Cameron Barr
Christine Barr ♥
Jessica Basar
Gail R. Bassett ♥
James Brierley
John Buchan
Linda Bumstead
Janet Chalan
Sherman Chan
Gregory Clarke
Iris Cummings
Kathy Davies
Douglas Densmore
Jeffrey Dibattista
Sarah and Boys ♥
Andrea Erasmus
Alison and Peter Faid ♥♥
Barbara and Hank Fast
Michael Flanagan

Nancy Flook
Megan Fowler
Rhoda Friedman
Vanessa Garcia ♥
Barbara Gauf
Michael & Betty Gibbins
Katherine H. Gibson ♥
N. B. Giffen
Dennis Gignac
Lisa Gill
Mary Glancey
Joan Goldstein
Donna Gordon
Stephen P. Goyette ♥
Thomas Gryba
Ms. Stacey Hagen
Ian Hardman
Michael Harvey
Linda Haswell
Richard Hauser
David Ho
John & Susan Hokanson
C. G. Holowachuk
Howard James Hoover
Delores James
Allyson Jeffs
Don Jones
William & Denyse Jopling
Michael Kalmanovitch
Nashir & Najma Karmali ♥
Fareeza Khurshed
Marion Kilgour
Martin Klingbeil
Kathleen E. Knack ♥
Andrew Knack ♥
Ricky Knull

Bill Macdonald and Natalia Krawetz
Laura Krefting
Wanda M. Krieger
Pradeep Kulkarni
Christalene R. Lay ♥
Loretta Layton
Patrick Leech
Ken Lelacheur
Alice Litwin
R. Loh
Heather MacDonald
Margaret Mackey
Wendy Magill Sykes
J. Mah
Stephen & Lynn Mandel
Wesley Manson
Peter McIntosh
Teresa McKinon
Margaret A. McNally
Hugh John McPhail
Valerie Meier
Madeleine Mercier
Robin Miller
Lisa Milner
Celestine Montgomery
Natalie Moores
Mr. Paul Morgan
Sonya Contessa Mowbrey
Gaetanne Murphy
Carolyn Nault
Leona Nicoll
Karen Nielsen
Lynda O’Carroll
G. Douglas Oakley
Diana Opdebeck
Lisa Ostafichuk

Frances Ostashek
Jennifer Passey
Mary Pattullo
Barbara Pearce
Crystal-Anne Petrie
Jocelyn Plakas-Lock
Kenneth Predy
Nikki Quang
Naureen Rajwani
John R. Reddon
David Redel
Mary Lou Reeleder
De Reiser
Alex Romanek
Hugh Roth
Tim Roulston
Beverley Roy
Seamus Rudden ♥
Laurie Russell
Philippe Sarlieve
Katherine Schock
Schofield Family
Culley Schweger Bell
Ethel Serbu
Susan Smith
Phyllis Smith
Bertha Spence
Brian Stearns
Brent Stephens
Theodore Tamura
Salwa & Dwayne Tarrabain-Samycia
Christa Teskey
Gerry and Diane Todd
Doug and Lynn Tupper
Mr. Andrew Turner
David Verbicky

Barbara Wallace
Sean & Kyla Ward
Patricia Watson
Brittany J. Watt ♥
Mary Williams
Eleanor Williams
Grant Winton
Lorraine Woollard
Lisa Workman
Kathy Wright
Keiko Yao
Mary Anne Yurkiw
Zeisler Family

GIFTS IN MEMORY OF:

Clara Jonsson
Alfriede & Bruno
B. A. Don Goonethilake
Betty Anne Joslin
Bridget Hogan
Christina Adams
Cindy Martin
Dan
Dave Weinstein
Donna Hollman
Doris & Stan Silvester
Doris F. Redel
Doris Mitchell
Douglas Barbour
Dr. Maurice Legris
Dr. Shirley M. Ross and Donald Ross Smyth
E. Penner
Elaine Hutchinson
Elke Blodgett
Evaleen Siegle
George Dunnigan

Helen Wilson
Herman and Elisabeth VanderHelm
Ida Smart Nygaard
Ira Bell
Iris Stout
James Muldowney
John Dunn
John Kennedy
Kailyn Sneath
Kamalanathan Reddy
Lee Whillans
Ludy Pinto
Manfred Barth
Marilyn Mitchell
Mrs. Annie Ooraikul
Penny McClure
Pratham Vyas
Rakia Khrushed
Ruth Evans
Ruth Patrouch
Sarah Jane Brown
Shirley Cossey
Stanley A. Milner ♥
Tatinder Arora
Tena
The Wanchulak family
Tom Crilly
Walter MacKinnon

GIFTS IN HONOUR OF:

Aj
Alicia G.
Amanda Barros
Amy Zhang
Arlene

Audrey Marcia
Beth Sanders
Bill Gilroy
Catherine Tess Grynoch
Cathie Mitchell
Coleen Taylor
Danny and Alexander Thomson
Darlene Bayers
Dawn Fowlie
Dolly Parton
Elaine Lyons
Elliot Mallon
Elsie Roberts
Emma & Nicholas
Ian
Ian & Billie MacDonald
Ila and William
K.S. Johnner
Katherine
Keely McBride
Kera Jones
Kristin J. Radtke
Laurette Miller
Lavinia
Leaders At Dialog’s Studio In Edmonton
Liam Brown and Benjamin Brown
Mackenzie Lieu
Marg Stewart
Marissa Sandra McMain
Marlene Hauser
Mary Catherine Murray
Mary Jane Bilsland ♥
Mr. & Mrs. Amirali & Nina Rajabali

Ms. Katie Dobler
My Mother
My Teachers
Our children Amanda-Lynn and Christopher and our grandkids Alexandra, Ethan and Jackson
Peggy Looby
Pepe Haas
Reg and Joan Crawford’s 50th Wedding Anniversary
Ric Molstad
Russell Weir
Sandra R. Goldberg
Sandy MacPhail
Sherry Trithart
Sylvie Rubuliak
Teri Drummond and Kevin Milner

Vanessa Garcia ♥
Vasilia Kachmarski
Zach, Greg and Charlie



Collections and SERVICES

	2022	% CHANGE	2021
In-Person Visits	3,479,257	96%	1,775,026
Website Visits	6,731,079	13%	5,972,865
TOTAL VISITS	10,210,336	32%	7,747,891
Adult	1,926,380	17%	1,639,666
Juvenile	2,148,840	30%	1,652,348
Renewals	1,294,965	18%	1,093,215
Other Checkouts	10,123		
Total Physical Circulation	5,380,308	23%	4,385,229
eBooks	1,648,223	-9%	1,808,389
eNewspapers & Magazines	1,219,156	7%	1,141,535
eAudiobooks	949,645	8%	879,841
eVideos	176,646	-32%	258,505
eMusic	95,002	-3%	98,221
eLearning Programs	690,560	2%	676,712
Databases	723,876	1%	716,024
Total eUsage	5,503,108	-1%	5,579,227
TOTAL ITEMS BORROWED	10,883,416	9%	9,964,456
In-house Computer Usage (hours)	492,337	172%	181,204
Questions Answered	431,138	86%	231,443

Collections and SERVICES (continued)

	2022	% CHANGE	2021
Physical Items Purchased	167,068	-12%	189,909
Outreach Service Encounters with Clients	2,047	89%	1,084
Physical Collections	1,063,835	-3%	1,095,902
Digital Collections	6,153,754	6%	5,828,011
TOTAL PHYSICAL & DIGITAL COLLECTIONS	7,217,589	4%	6,923,913
In-Person Classes & Events Presented	6,990	8,424%	82
Online Live Classes and Events Presented	1,594	-14%	1,864
Online Recorded Classes and Events Shared	946	14%	828
TOTAL CLASSES & EVENTS OFFERED*	9,530	244%	2,774
In-Person Classes and Events Attendance	94,452	9,597%	974
Views of Online Live Classes and Events	44,837	10%	40,664
Views of Online Recorded Classes and Events	286,990	3%	279,065
TOTAL CLASSES & EVENTS ATTENDANCE**	426,279	33%	320,703
New Memberships	58,505	70%	34,371
ACTIVE MEMBERSHIPS	262,351	28%	205,343
Number of Branches	21	0	21

Statement of REVENUE AND EXPENDITURES

	2022	2021
City of Edmonton	\$48,048,118	\$47,014,916
Provincial Government	\$5,251,222	\$5,181,513
Federal Government	-	-
Funding for Capital Projects ¹	\$10,804,307	\$8,652,415
Fines and charges	-	\$73,712
Other ²	\$2,022,266	\$1,824,713
TOTAL REVENUE	\$66,125,913	\$62,747,269
Salaries, wages and benefits	\$39,896,440	\$33,902,645
Books and library materials ³	\$9,001,686	\$9,697,963
Vehicles, Machinery and Equipment	\$4,441,143	\$2,226,331
Building operations	\$4,367,086	\$3,326,993
Utilities and other	\$3,920,164	\$3,477,565
Material goods and supplies	\$2,027,573	\$2,046,020
Services	\$1,792,229	\$1,402,297
Carryforwards	\$465,797	\$539,077
TOTAL EXPENDITURES	\$65,912,117	\$56,618,891
Annual Surplus	\$213,796	\$6,128,379

Notes - Statement of Revenue and Expenditures

¹ Includes capital funding from grants and contributions.

² Includes room rentals, leases, interest earned, donations, photocopying and proceeds from sale of capital assets.

³ Includes salaries, wages and benefits for Collection, Management and Access staff.





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