

# Reset. REVITALIZE.

The Edmonton Public Library (EPL) is the gathering place for people and ideas, enabling a lifetime of learning, engagement and possibility for every Edmontonian. But what happens when an entire city is asked to stay home and keep their distance from one another? Edmontonians leaned on their local public library for support, guidance, and access to free online classes and resources. Whether they were furthering their professional development, engaging with members of the community, learning how to bake, getting crafty or watching an award-winning film, Edmontonians used our online resources more than ever.

EPL continues to bring the Library into the homes of Edmontonians by transforming classes and events, working with partners to increase access to digital content and reimagining how customers access their library items.

It all starts with your **FREE** library card. Sign up today at [epl.ca/signup](http://epl.ca/signup).

## HOW EDMONTONIANS USED EPL SERVICES DURING A GLOBAL PANDEMIC.



**15,165**  
NEW CUSTOMERS  
signed up online  
for a library card

**OVER 5 million** eRESOURCES  
BORROWED.

**110% increase**  
IN eVIDEOS  
checked out

Over  
**1 million**  
video views of  
virtual classes  
and events



**OVER 70,000**  
people attended  
in-person events  
and classes

**37% increase**  
IN eBOOKS

**69% increase**  
in databases  
accessed

**36% increase**  
in eNewspapers  
& Magazines

**12,251**  
streams and  
downloads  
of Capital City  
Records music



**15% increase**  
from 2019

**EPL CONTINUED TO SUPPORT CUSTOMERS  
WHILE LOCATIONS REMAINED CLOSED.**

**1,322**  
customers  
attended programs offered  
at EPL on the Square

**7.6 million**  
in-person &  
virtual visits  
to EPL

Over  
**247,000**  
QUESTIONS  
ANSWERED

**10,932**  
downloads of new  
EPL MOBILE APP  
for iOS devices

**164,278**  
MATERIALS BORROWED  
through our contactless pickup  
services, Library Takeout &  
Library Express Checkout

**epl.ca**