Reset. REVITALIZE.

The Edmonton Public Library (EPL) is the gathering place for people and ideas, enabling a lifetime of learning, engagement and possibility for every Edmontonian. But what happens when an entire city is asked to stay home and keep their distance from one another? Edmontonians leaned on their local public library for support, guidance, and access to free online classes and resources. Whether they were furthering their professional development, engaging with members of the community, learning how to bake, getting crafty or watching an award-winning film, Edmontonians used our online resources more than ever.

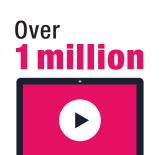
EPL continues to bring the Library into the homes of Edmontonians by transforming classes and events, working with partners to increase access to digital content and reimagining how customers access their library items.

It all starts with your FREE library card. Sign up today at epl.ca/signup.

HOW EDMONTONIANS USED EPL SERVICES DURING A GLOBAL PANDEMIC.



15,165 **NEW CUSTOMERS** signed up online for a library card



video views of virtual classes and events



OVER people attended in-person events and classes

OVER 5 million eresources BORROWED.



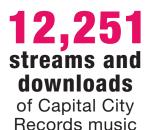




increase in databases accessed



increase in eNewspapers & Magazines





15% increase from 2019

EPL CONTINUED TO SUPPORT CUSTOMERS WHILE LOCATIONS REMAINED CLOSED.



QUESTIONS ANSWERED

₹7.6 million in-person & virtual visits to EPL



164,278 **MATERIALS BORROWED** through our contactless pickup

services, Library Takeout & **Library Express Checkout**







downloads of new