

1 Acknowledgements

This report is the culmination of numerous discussions, surveys, brainstorming sessions, and literature reviews. The Task Force has many people to thank for sharing their thoughts and feedback. First, the Task Force would like to express its gratitude to the Aboriginal community in Edmonton, particularly those who participated in the Focus Group discussion session, and have continued to provide the Task Force with their feedback. Your investment in this process is valued, appreciated, and absolutely essential to this work. The Task Force would like to extend special thanks to Sonja Willier and Tibetha Missall for your continued involvement in this work.

Second, the Task Force would like to thank the public library administrators from across Canada who participated in the surveys. It is important for Edmonton Public Library (EPL) to be aware of the activities of other public libraries in relation to the Aboriginal community. We can all learn from each other.

Finally, the Task Force would like to thank all EPL staff members. The Aboriginal community in Edmonton is a very important community. The Task Force is thankful that EPL's management recognizes this and supports efforts to improve library services for this community. We would like to thank all of those who responded to the survey. Staff input is key to the success and long-term sustainability of this effort. The Task Force would also like to extend special thanks to Jackie Appelt, Lachlan Bickley, Kathleen Pine, Sherryl Petterson, Margaret Rutherford and Keith Turnbull for feedback and assistance. Last, but certainly not least, a warm "thank you" goes out to the staff of the Facilities division and branch libraries for making the team welcome.